

CURRICULUM VITAE

Summary

1. Personal data

Full name: Rogério Salema de Araújo Puga Leal

Nationality: Portuguese

Birth place and date: Lisboa, 1963/07/23

Institutional address: UNIDEMI, Department of Mechanical and Industrial Engineering, Faculdade de Ciências e Tecnologia, Universidade Nova de Lisboa, Portugal, 2829-516 Caparica, Portugal

Contact data: Phone: (+351) 212948300; Fax: (+351) 212948531; e-mail: rpl@fct.unl.pt

2. Academic Degrees

PhD, Industrial Engineering, Universidade Nova de Lisboa, 2000.

Post-graduation in Bank Management, Universidade Católica Portuguesa, 1992.

Demonstration of pedagogical and scientific abilities (equivalence to master's degree for the purposes of progression in the Portuguese academic career), 1990.

Post-graduation in Quality Engineering, Universidade Nova de Lisboa, 1987.

Materials Engineering Degree ("Licenciatura", five years degree), Universidade Nova de Lisboa, 1986.

3. Professional and Scientific Activities

Assistant Professor, Department of Mechanical and Industrial Engineering, Faculdade de Ciências e Tecnologia (FCT), Universidade Nova de Lisboa (UNL), Portugal.

Coordinator of the Industrial Engineering and Management Master's Degree at the Universidade Nova de Lisboa.

Large teaching experience covering topics such as Quality Management, Statistical Process Control, Service Quality, Lean Services, Marketing, etc.

Participation in several European Projects in the field of Quality Engineering.

Supervision of several theses.

Regular speaker in seminars and congresses focusing Quality issues, notably those connected to Service Quality.